

AMTRAK – Long distance Night trains

Conditions valid from 01 Jan to 31 Dec 2010

I. Routes and Travel times

Superliner routes

City of New Orleans: Chicago - Memphis - New Orleans

Train Numbers: 58, 59

Frequency: Daily

Length of Trip: 19 hours

California Zephyr: Chicago - Denver - Emeryville, CA (San Francisco)

Train Numbers: 5, 6

Frequency: Daily

Length of Trip: 51 hours 20 minutes

Capitol Limited: Washington, DC - Pittsburgh – Chicago

Train Numbers: 29, 30

Frequency: Daily

Length of Trip: 18 hours

Coast Starlight: Seattle - Portland - Los Angeles

Train Numbers: 11, 14, 1011, 1014

Frequency: Daily

Length of Trip: 35 hours

Empire Builder: Chicago - St. Paul - Portland/Seattle

Train Numbers: 7, 8, 27, 28, 807, 808

Frequency: Daily

Length of Trip: 46 hours

Southwest Chief: Chicago - Albuquerque - Los Angeles

Train Numbers: 3, 4

Frequency: Daily

Length of Trip: 40+ hours

Sunset Limited: New Orleans - San Antonio - Los Angeles

Train Numbers: 1, 2

Frequency: Three days a week

Length of Trip: 48 hours

Texas Eagle: Chicago - St. Louis - Dallas - San Antonio - (Los Angeles)

Train Numbers: 21, 22, 321, 322, 421, 422

Frequency: Daily (Chicago - San Antonio); Three times weekly (Chicago - Los Angeles)

Length of Trip

32 hours 25 minutes (Chicago - San Antonio)

65 hours 20 minutes (Chicago - Los Angeles)

Viewliner routes

Cardinal / Hoosier State

New York - Washington, DC - Cincinnati - Indianapolis – Chicago

Train Numbers: 50, 51, 850, 851

Frequency: 3 days a week / Daily

Length of Trip: 26 hours 30 minutes / 5 hours

Crescent: New York - Atlanta - New Orleans

Train Numbers: 19, 20

Frequency: Daily

Length of Trip: 30 hours

Lake Shore Limited: New York/Boston - Albany - Chicago

Train Numbers: 48, 49, 448, 449

Frequency: Daily

Length of Trip: 19 hours 30 minutes / 22 hours 10 minutes

Silver Service / Palmetto: New York - Washington, DC - Charleston - Savannah - Jacksonville - Orlando - Tampa/Miami

Train Numbers: 89, 90, 91, 92, 97, 98, 1090

Frequency: Daily

Length of Trip: Up to 28 + hours



II. Onboard services

Depending on the route, 2 types of Night/Day trains are available in the USA

Amtrak Viewliner Trains use one-level car equipment

- Reserved Coach Seat
- Roomette
- Bedroom
- Accessible Bedroom

Amtrak Superliner Trains use two-level car equipment

- Reserved Coach Seat
- Roomette
- Bedroom
- Accessible Bedroom
- Family bedroom

All Amtrak accommodations do feature:

- Meals included
- Picture window
- Electrical outlets
- Climate control
- Individual reading lights
- Garment rack
- Fold-down table
- Fresh towels and bed linens

- Soap and shower amenities
- Personal service (turn-down, coffee, paper, make-up bed)
- Bottled water
- Daily newspaper

Reserved Coach Seat

Reservations are required for coach travel on all trains that operate with overnight service (for both daytime and overnight travel) and on many shorter distance trains as well. Advise your client to make reservations in advance for these reserved trains.

- Large, comfortable seats
- Fold-down trays
- Individual reading lamps
- Ample legroom
- Lower Level Coach seats are available on the first level of Superliner trains.



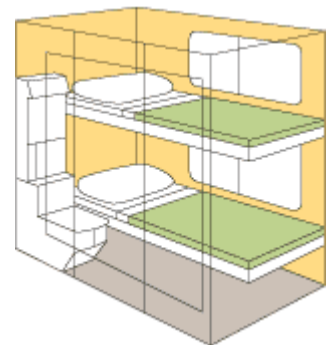
Travellers can purchase upgrades from Coach Class to First Class accommodation (sleeping accommodation) on board the train if unsold space is available. To purchase a seat upgrade, they must speak to the Conductor or Chief of Onboard Services.

Amtrak Viewliner Train

Roomette

Designed for one or two passengers, with comfortable reclining seats on either side of a sweeping picture window. At night, the seats convert to a bed, and an upper berth with its own picture window folds out from the upper wall.

- Two reclining seats which convert to a bed; upper berth which folds down from wall
- No in-cabin shower; showers available nearby in same train car
- Sink & toilet in room
- Capacity for two small suitcases and garment bag

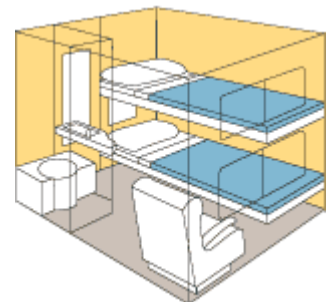


Dimensions Room:3'6" x 6'8". **Lower Berth:** 2'4" x 6'6". **Upper Berth:** 2'4" x 6'2".

Bedroom

Designed for two passengers (but can accommodate three in a pinch, with two children or smaller persons sharing the lower berth). The Viewliner Bedroom is a step up from the Viewliner Roomette, and offers a private, self-enclosed toilet and shower in the cabin. Like the Roomette, the Bedroom has comfortable reclining seats on either side of a sweeping picture window. At night, the seats convert to a bed, and an upper berth with its own picture window folds out from the upper wall.

- Private, self-enclosed restrooms with toilet, sink and shower.
- Upper and lower berths
- Armchair and sofa (converts to lower berth)
- Can be combined in to a Suite
- Capacity for two suitcases

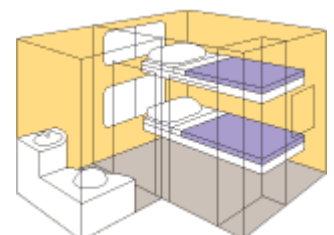


Dimensions Room:6'8" x 7'1". **Lower Berth:**3'4" x 6'0". **Upper Berth:** 2'4" x 6'2"

Accessible Bedroom

The Viewliner Accessible Bedroom is designed for easy access. The room can accommodate a maximum of three adults, but is best suited to two adults (one passenger with a mobility impairment and a companion). The room includes a sofa with seating for three, plus an upper and lower berth for sleeping. Upper and lower windows allow impressive sightseeing opportunities from both berths. A curtained window facing the aisle provides additional light when desired.

- Ample space for a wheelchair
- Wheelchair accessible private toilet and sink separated by a privacy curtain
- Attendant call buttons in both bedroom and restroom areas
- Upper and lower berths
- Sofa with seating for three
- Video display
- Capacity for wheelchair, two small suitcases and garment bag



Accessible Bedroom cannot be booked directly through Euronet; for disabled passenger reservation please call: 1 800 872 7245 // those Accessible Bedroom can be booked in Euronet for non-disabled passengers from TDD-14 if it has not been previously booked.

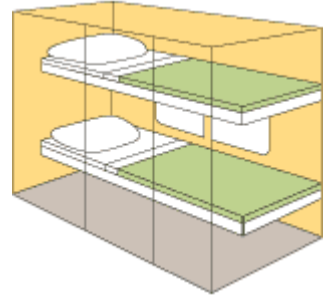
Dimensions Room: 6'8" x 7'1". **Lower Berth:** 3'4" x 6'0" **Upper Berth with Steps:** 2'4" x 6'2"

Amtrak Superliner Trains

Roomette

Ideal for one or two passengers, with two comfortable reclining seats on either side of a big picture window. At night, the seats convert to a comfortable bed, and an upper berth folds down from above.

- Two reclining seats which convert to a bed; upper berth which folds down from wall
- No in-cabin toilet or shower; restrooms, toilet & showers available nearby in same train car
- Available on both upper and lower levels of the Superliner
- Capacity for two small tote bag

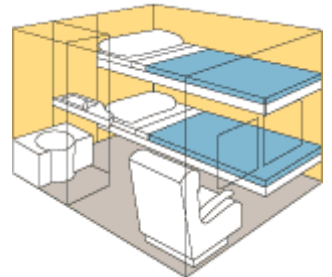


Dimensions Room: 3'6" x 6'6". **Lower Berth:** 2'4" x 6'6". **Upper Berth with Steps:** 2'0" x 6'2"

Bedroom

Ideal for two passengers (but can accommodate three). Each room has a large sofa with two individually reclining sections, and a reclining easy chair. At night, the sofa converts to a comfortable bed, and an upper berth folds down from above.

- Private, self-enclosed restrooms with toilet, sink and shower.
- Upper and lower berths
- Armchair and sofa (converts to lower berth)
- Located on the upper level only of the double-decker Superliner train cars
- Capacity for two suitcases

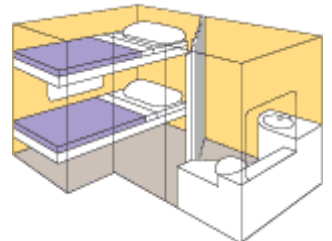


Dimensions Room: 6'6" x 7'6". **Lower Berth:** 3'4" x 6'3". **Upper Berth with Ladder:** 2'4" x 6'2"

Accessible Bedroom

The Superliner Accessible Bedroom is a lower-level room that provides ample space for a wheelchair. The room spans the entire width of the train and is designed for use by two adults: a passenger with a mobility impairment and a companion.

- Space for two passengers
- Ample space for a wheelchair
- Wheelchair accessible private toilet and sink separated by a privacy curtain
- Attendant call buttons in both bedroom and restroom areas
- Windows on both sides of cabin
- Upper and lower berths
- Capacity for wheelchair and two suitcases



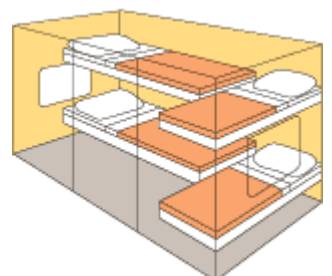
Dimensions Room: 6'9" x 9'5". **Lower Berth:** 2'4" x 6'6". **Upper Berth with Steps:** 2'0" x 6'2"

Accessible Bedroom cannot be booked directly through Euronet; for disabled passenger reservation please call: 1 800 872 7245 // those Accessible Bedroom can be booked in Euronet for non-disabled passengers from TDD-14 if it has not been previously booked.

Family Bedroom

The Family Bedroom spans the entire width of the car and has two picture windows. The sofa and two reclining seats convert to beds and the two upper berths fold down from above. These bedrooms include two adult-sized berths and two child-sized berths.

- Space for up to two adults and two children
- Upper and lower berths
- Sofa (converts to lower berth)
- Two reclining seats (convert to a bed)
- No in-cabin toilet or shower; restrooms, toilet & showers available nearby in same train car
- Located on the lower level of Superliner sleeping cars
- Capacity for two or three suitcases



Dimensions Room: 5'2" x 9'5". **2 Adult Berths with Ladder:** Lower Berth: 3'4" x 6'3" and Upper Berth: 2'4" x 6'2". **2 Child Berths:** Lower Berth: 2'3" x 4'9" and Upper Berth: 2'0" x 4'7"

Other onboard services

Amtrak Meals & Dining Options:

Some trains have Dining Cars with complete sit-down meal service. In other trains, Lounge, Dinette, and Café Cars provide more informal food service. And in some shorter-distance trains, no meal service is provided. Please check the train details in Euronet for to know what is available on board.

Dining Car

Most of Amtrak's long-distance trains include a full-service Dining Car, which serves hot meals prepared onboard for breakfast, lunch and dinner.

- **All meals for passengers with sleeping accommodations are included in the price of their train ticket**
- Coach class passengers may dine for an additional charge.
- Hours of operation of food service cars vary depending on train operation.
- Lunch reservations are taken from 11:30 am - 3 pm; dinner reservations are taken from 4 pm - 9 pm.
- Food and beverages purchased in Dining Cars can only be consumed in those cars.
- Passengers are asked to make reservations for lunch and dinner. Reservations are taken in 15-minute increments, which allows for a more pleasant dining experience, assures passengers of receiving quality service from Amtrak staff and prevents the Dining Cars from becoming overcrowded during peak meal times.
- After boarding, an Amtrak staff member will go through the train asking passengers to select a preferred time for dining.

Lounge, Dinette and Café Cars

For more informal dining, Lounge, Dinette and Café Cars offer sandwiches, snacks and beverages from early morning to late evening.

- Hours of operation of food-service cars vary depending on train operation.
- Lounge and Café Cars also provide comfortable, casual seating for sightseeing and socialising and have tables for writing or playing cards and other games.
- Ready-to-go tray meals are available on many trains.
- Food and beverages purchased in Lounge Cars can only be consumed in those cars.
- If you need assistance, we will provide meals and beverage service to your seat. On some long-distance trains, people using wheelchairs may transfer to and from the Lounge Car at appropriate station stops. Travellers can ask onboard service attendant to make the necessary arrangements.
- Passengers may also bring their own food on board. Please be aware that federal health regulations prohibit from storing meals in onboard refrigerators or heating them in ovens.

Own food on board, special regulation:

- Personal food and beverages are allowed in the upper level of Superliner Sightseer Lounges.
- Federal health regulations prohibit Amtrak personnel from handling passenger's food, heating it in onboard ovens, or storing it in refrigerators.
- Private stock of alcoholic beverages is subject to the following limitations:
 - Private stock alcoholic beverages can only be consumed in Sleeping Car accommodations for which the passenger has a valid ticket.
 - Private stock of alcoholic beverages cannot be consumed in any public areas.

III. Individual fares

Code	Pax type	Age	Discount	Fare name in Euronet	Sales conditions
F	Adult	16 years old & more	0%	Accommodation type Adult	none
H	Child	2 to 15 years old inclusive	50%	Accommodation type Child	Up to two children per paying adult (additional children pay the adult fare) // Please refer to 1 & 2
-	Infant	0 to 2 years old inclusive	Free		One infant per paying adult (additional infants pay the child fare)
HF	Child	2 to 15 years old inclusive	0%	Accommodation type Additional Child	Child fare to be used when the number of children exceeds the 2 children per adult ratio
E	Senior	62 years old & more	15%	Accommodation type Senior	Please refer to 1, 2 & 6
EV	Senior	60 years old & more	10%	Accommodation type VIARail Senior	Senior on VIARail Canada // Please refer to 1, 2 & 6
TI	Youth	12 years old & more	15%	Accommodation type ISIC Youth	ISIC student card only // Please refer to 1, 2, 3, 4 & 5

Restrictions:

- 1 – not valid for travel on weekday on Acela Express
- 2 – not valid on some connecting Amtrak Thruway services
- 3 – not valid on the Canadian portion of services operated jointly by Amtrak & VIARail Canada
- 4 – three days advance purchase for all travel
- 5 – must present a valid membership card at the time of travel
- 6 – not valid on auto-train

PTP Pricing:

- Pricing is the combination of a Rail Fare per pax + an optional discount applied on Rail Fare according to the pax type + optional accommodation charge.
- A night accommodation is sized to receive a maximum occupants. Accommodation charge is only add once per group of occupants.
- No Roundtrip fares
- In case of multi segments, Amtrak applies per passenger an End to End Rail Fare for all the journey, an optional discount (according pax type) and optional sum of accommodation charges of each segment (according night accommodation grouping if needed).
- Children 2 to 15 years old ride for half-price when accompanied by a full fare-paying adult. Two children are permitted per adult fare.
- One child under 2 years old may ride free with each fare-paying adult.
- Special accommodations
 - o Auto: maximum of 1 auto per passenger. Only saleable on OD Lorton, VA – Sanford, FL.
 - o Bicycle: maximum of 1 bicycle per passenger. Sealable on Conventional trains of NE Corridor.

IV. Exchange/Refund

- Before ticketing: **Amtrak PTP ticket** (Rail Fare + Accommodation charge) is 100% refundable
- After ticketing, special aftersales rules apply:
- Rail Fare (includes Unreserved, Reserved, Lower Level Coach Seats, Acela Business class):
 - o 10% penalty applies with a maximum of USD 100
- Accommodations (includes Roomette, Bedroom, Vehicle, Bicycles...):
 - o 10% penalty applies with a maximum of USD 100 if cancelled more at least 7 days prior to the TDD
 - o Only a voucher in the amount of the accommodation will be issued for future travel if cancelled between TDD-7 and TDT-1
 - o Thereafter, non refundable & no voucher will be issued
- If in USA, please advise the customer to call 1 800 872 7245 to make effective the cancellation so they can try to claim for a refund once they are back home

TDD: train Departure Date

V. Groups

- If 10 people up to 24 are travelling together, they are considered as a group. For parties of more than 24 passengers, you must fill in the group booking request form and send it to groups@raileurope.fr

VI. Check-in procedures

- Ticket control and passport checks will occur on board the train.

VII. Specific to this train

TOD ticket. Ticket must be retrieved locally at an Amtrak ticket window or by using one of the Quick-Trak at the station (please check the Quick-Trak document for further information on how to use).

VIII. Seat map

No seat map available.

IX. Cover to be used with this pass

