

AMTRAK - Long distance Day trains

Conditions valid from 01 Jan to 31 Dec 2010

I. *Routes and Travel times*

Adirondack "Montreal - Albany - New York"

Train Numbers: 68, 69

Frequency: Daily

Length of Trip : 10 hours

Amtrak Cascades

Vancouver, BC - Seattle - Tacoma - Portland - Salem - Eugene

Train Numbers: 500, 501, 504, 506, 507, 508, 509, 510, 513, 516, 517, 3504

Frequency: Multiple Departures Daily

Length of Trip: 10 hours 25 minutes

Carolinian / Piedmont

New York<>Raleigh<>Charlotte

Train Numbers: 73, 74, 79, 80

Frequency: Daily

Length of Trip: 13 hours 30 minutes

Capitol Corridor

Auburn - Sacramento - Emeryville (San Francisco) - Oakland - San Jose

Frequency: Multiple Departures Daily

Length of Trip: 3 hours 15 minutes

Downeaster: Portland - Boston

Train Numbers:

Frequency: Multiple Departures Daily

Length of Trip: 2 + hours

Ethan Allen Express: Rutland - Albany - New York

Train Numbers: 290, 291, 292, 293, 296

Frequency: Daily

Length of Trip: 5 hours 30 minutes

Heartland Flyer: Oklahoma City - Fort Worth

Train Numbers: 821, 822

Frequency: Daily

Length of Trip: 4 hours 14 minutes

Hiawatha: Milwaukee - Chicago

Train Numbers: 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 344

Frequency: Multiple Departures Daily

Length of Trip: 1 hour 29 minutes

Illinois Service: Chicago - Quincy/St.Louis/Carbondale

Train Numbers: 300, 301, 302, 303, 304, 305, 306, 307, 380, 381, 382, 383, 390, 391, 392, 393

Frequency: Multiple Departures Daily

Length of Trip: 5 hours 30 minutes

Keystone: New York - Philadelphia - Harrisburg

Frequency: Multiple Departures Daily

Length of Trip: 3 hours 50 minutes

Maple Leaf: Toronto - New York

Train Numbers: 63, 64, 7097, 7098

Frequency: Daily

Length of Trip: 12 hours 30 minutes

Michigan Services: Chicago - Grand Rapids/Port Huron/Detroit - Pontiac

Train Numbers: 350, 351, 352, 353, 354, 355, 364, 365, 370, 371

Frequency: Multiple Departures Daily

Length of Trip: 6 hours 30 minutes

Missouri River Runner: St. Louis - Kansas City, MO

Train Number: 311, 313, 314, 316

Frequency: Daily

Length of Trip: 5 hours 40 minutes

Northeast Regional: Boston - Springfield/Providence - New York - Washington, DC - Richmond - Lynchburg - Newport News/Virginia Beach

Frequency: Multiple Departures Daily

Length of Trip: 12 hours 30 minutes

Pacific Surfliner: Paso Robles - San Luis Obispo - Santa Barbara - Los Angeles - San Diego

Frequency: Multiple Departures Daily

Length of Trip: 5 hours 45 minutes

Pennsylvanian: New York - Pittsburgh

Train Numbers: 42, 43, 44

Frequency: Daily

Length of Trip: 9 hours 20 minutes

San Joaquin: San Francisco Bay Area/Sacramento - Bakersfield/Southern California

Train Numbers: 701, 702, 703, 704, 711, 712, 713, 714, 715, 716, 717, 718

Frequency: Multiple Departures Daily

Length of Trip: 6 hours 15 minutes

Vermont: St. Albans - Burlington - Springfield - New York - Washington, DC

Train Numbers: 54, 55, 56, 57

Frequency: Daily

Length of Trip: 13 hours 45 minutes

II. Onboard services

Unreserved Coach Seat

On certain short-distance routes, coach seating is unreserved. Unreserved seats are available to boarding passengers on a first-come, first-served basis. While every effort is made to provide seats for every passenger on unreserved trains, seating is not guaranteed.

- Big, comfortable seats
- Fold-down trays
- Individual reading lamps
- Ample legroom

Reserved Coach Seat

Reservations are required for coach travel on all trains that operate with overnight service (for both daytime and overnight travel) and on many shorter distance trains as well. Please make your reservations in advance for these reserved trains.

- Big, comfortable seats
- Fold-down trays
- Individual reading lamps
- Ample legroom

Lower Level Coach seats are available on the first level of Superliner trains. Travellers can purchase upgrades from Coach Class to First Class accommodation (sleeping accommodation) on board the train if unsold space is available. To purchase a seat upgrade, they must speak to the Conductor or Chief of Onboard Services.

Business Class Seat

All Business Class seats on all trains (with some exceptions in California) are reserved.

- Comfortable headrests and footrests
- Ample legroom
- Conference tables or fold-down tray tables
- Overhead reading lights

- Standard AC electrical outlets for every pair of seats
- Complimentary newspaper and non-alcoholic beverage (served in Cafe Car) available on some trips.

Quiet Car Seat

Many trains feature Quiet Car service, intended to provide a peaceful, quiet atmosphere for those who want to work or rest without distraction.

- Customers must strictly limit conversation and speak only in quiet, subdued tones. For carrying on an extended conversation, please relocate to another car.
- Customers may not use any devices making noise
- Amtrak personnel may ask passengers who fail to follow these guidelines to relocate to another car.
- Lighting and Luggage Bins: Conductors may dim overhead lighting, but reading lights may be used and emergency lights will remain lit. Luggage bin doors will remain closed during and between stops.
- Seating: Seating is on a first-come, first-served basis, and cannot be reserved. There is no additional charge for a seat in a Quiet Car.

Seating Accommodation Policies

- Each passenger paying a fare is entitled to a seat, to the extent coach seats are available.
- Passengers are entitled to one seat per fare, to ensure other paying passengers are not excluded.
- Unless specific seats are assigned, seating is on a first-come, first-served basis.
- On unreserved trains, there are no guaranteed seats.

Other onboard services

Amtrak Meals & Dining Options

Some trains have Dining Cars which provide you with complete sit-down meal service. In other trains, Lounge, Dinette, and Café Cars provide more informal food service. And in some shorter-distance trains, no meal service is provided. Please check the train details in Euronet for to know what is available on board.

Dining Car

Most of Amtrak's long-distance trains include a full-service Dining Car, which serves hot meals prepared onboard for breakfast, lunch and dinner.

- All meals for passengers with sleeping accommodations are included in the price of their train ticket
- Coach class passengers may dine for an additional charge.
- Hours of operation of food service cars vary depending on train operation.
- Lunch reservations are taken from 11:30 am - 3 pm; dinner reservations are taken from 4 pm - 9 pm.
- Food and beverages purchased in Dining Cars can only be consumed in those cars.
- Passengers are asked to make reservations for lunch and dinner. Reservations are taken in 15-minute increments, which allows for a more pleasant dining experience, assures passengers of receiving quality service from Amtrak staff and prevents the Dining Cars from becoming overcrowded during peak meal times.
- After boarding, an Amtrak staff member will go through the train asking passengers to select a preferred time for dining.

Lounge, Dinette and Café Cars

For more informal dining, Lounge, Dinette and Café Cars offer sandwiches, snacks and beverages from early morning to late evening.

- Hours of operation of food-service cars vary depending on train operation.
- Lounge and Café Cars also provide comfortable, casual seating for sightseeing and socializing and have tables for writing or playing cards and other games.
- Ready-to-go tray meals are available on many trains.
- Food and beverages purchased in Lounge Cars can only be consumed in those cars.
- If you need assistance, we will provide meals and beverage service to your seat. On some long-distance trains, people using wheelchairs may transfer to and from the Lounge Car at appropriate station stops. Please ask your onboard service attendant to make the necessary arrangements.
- Passengers may also bring their own food on board. Please be aware that federal health regulations prohibit from storing meals in onboard refrigerators or heating them in ovens.

III. Individual fares

Code	Pax type	Age	Discount	Fare name in Euronet	Sales conditions
F	Adult	16 years old & more	0%	Accommodation type Adult	none
H	Child	2 to 15 years old inclusive	50%	Accommodation type Child	Up to two children per paying adult (additional children pay the adult fare) // Please refer to 1 & 2
-	Infant	0 to 2 years old inclusive	Free		One infant per paying adult (additional infants pay the child fare)
HF	Child	2 to 15 years old inclusive	0%	Accommodation type Additional Child	Child fare to be used when the number of children exceeds the 2 children per adult ratio
E	Senior	62 years old & more	15%	Accommodation type Senior	Please refer to 1, 2 & 6
EV	Senior	60 years old & more	10%	Accommodation type VIARail Senior	Senior on VIARail Canada // Please refer to 1, 2 & 6
TI	Youth	12 years old & more	15%	Accommodation type ISIC Youth	ISIC student card only // Please refer to 1, 2, 3, 4 & 5

Restrictions:

- 1 – not valid for travel on weekday on Acela Express
- 2 – not valid on some connecting Amtrak Thruway services
- 3 – not valid on the Canadian portion of services operated jointly by Amtrak & VIARail Canada
- 4 – three days advance purchase for all travel
- 5 – must present a valid membership card at the time of travel
- 6 – not valid on auto-train

PTP Pricing:

- Pricing is the combination of a Rail Fare per pax + an optional discount applied on Rail Fare according to the pax type + optional accommodation charge.
- A night accommodation is sized to receive a maximum occupants. Accommodation charge is only add once per group of occupants.
- No Roundtrip fares
- In case of multi segments, Amtrak applies per passenger an End to End Rail Fare for all the journey, an optional discount (according pax type) and optional sum of accommodation charges of each segment (according night accommodation grouping if needed).
- Children 2 to 15 years old ride for half-price when accompanied by a full fare-paying adult. Two children are permitted per adult fare.
- One child under 2 years old may ride free with each fare-paying adult.
- Special accommodations
 - Auto: maximum of 1 auto per passenger. Only saleable on OD Lorton, VA – Sanford, FL.
 - Bicycle: maximum of 1 bicycle per passenger. Sealable on Conventional trains of NE Corridor.

IV. Exchange/Refund

- Before ticketing: **Amtrak PTP ticket** (Rail Fare + Accommodation charge) is 100% refundable
- After ticketing, special aftersales rules apply:
- Rail Fare (includes Unreserved, Reserved, Lower Level Coach Seats, Acela Business class):
 - 10% penalty applies with a maximum of USD 100
- Accommodations (includes Roomette, Bedroom, Vehicle, Bicycles...):
 - 10% penalty applies with a maximum of USD 100 if cancelled more at least 7 days prior to the TDD
 - Only a voucher in the amount of the accommodation will be issued for future travel if cancelled between TDD-7 and TDT-1

- Thereafter, non refundable & no voucher will be issued
- If in USA, please advise the customer to call 1 800 872 7245 to make effective the cancellation so they can try to claim for a refund once they are back home

V.Groups

- If 10 people up to 24 are travelling together, they are considered as a group. For parties of more than 24 passengers, you must fill in the group booking request form and send it to groups@raileurope.fr

VI. Check-in procedures

- Ticket control and passport checks will occur on board the train.

VII. Specific to this train

TOD ticket. Ticket must be retrieved locally at an Amtrak ticket window or by using one of the Quick Trak at the station (please check the Quick-Trak document for further information on how to use).

VIII. Seat map

No seat map available.

IX. Cover to be used with this pass

