



Conditions valid from 01 Apr to 31 Dec 2010

IMPORTANT NOTE: Tickets issued on Euronet are considered as "Exchange Order" which should be exchanged in Japan to receive a Japan Rail Hokkaido Pass

- "JR" often stands for Japan Railways. JR is not a company but an intricate railway network Japan's railway system is extremely safe and punctual.
- The Japan Rail Hokkaido Pass is the cheapest and most convenient way to explore Hokkaido.

I. Features



*Map of Japan
Showing
Hokkaido Area*

- The Japan Rail Hokkaido Pass allows unlimited travel on all JR Hokkaido lines of Hokkaido Railway Co. and the bus lines of JR Hokkaido Bus excluding Sapporo- Asahikawa; Sapporo- Mombetsu; Sapporo-Obihiro; Sapporo-Kiroro; Sapporo-Erimo & Hiroo lines and irregular lines). There is an extra charge to board the Twinkle Bus (reservations necessary).

Validity period and prices

The validity period of a Japan Rail Hokkaido Pass is consecutive or flexible and start on the date the pass is actually first used:

- Consecutive 3-days
- Consecutive 5-days

Prices are quoted in Euros, please check the file available on this page.

- The starting date must be specified the date that you want to start using the pass. It can be any date within one month from the date the pass is received.
- Once the pass has a starting date written on it, the date cannot be changed.
- If the traveller chooses to board trains other than that of which he boarded such as Ltd. Exp. trains or reserved seating cars that have an extra charge, he must pay the extra charge.
- If the passenger is travelling between stations (e.g., on a night train) when the pass expires, the pass is valid for the day following the expiration date (as long as the passenger do not get off along the way).
- Once the Pass has a starting date on it, the date cannot be changed

Train accommodations

There are two types of JAPAN RAIL PASS:

- **Green (for superior-class Green cars)**
- **Ordinary (Coach class/Standard Class/2nd Class)**

Many JR HOKKAIDO trains have Green cars (superior accommodations); all have ordinary cars.

Travellers can use Green cars or ordinary cars with a Green-type PASS, and they can use ordinary cars with an Ordinary-type PASS, without paying additional charges.

Ordinary Car

- Ordinary Car reserved seats on Express and Limited Express trains can be used.
- Surcharges are required to ride First-class Cars (Green Cars) or Sleeping Cars (Limited Express charge, berth charge, etc.).

First-class Car (Green Car):

- Green cars are considered superior class and usually available on long distance trains. There are some cars which even a Green pass will not grant access onto such as private compartment and sleeping cars.
- These cars of Limited Express trains can be used. Surcharges are required to ride Sleeping Cars (Limited Express charge and berth charge).

Trains	Type of seats	First Class car (Green Car)	Ordinary car
Limited Exp.	Green car	✓	✗
	Ordinary car	✓	✓
	Private compartment Green Car	✗	✗
	Sleeper car	✗	✗
Local train	Ordinary car	✓	✓

The cars with ✓ can be used with JAPAN RAIL HOKKAIDO PASS

Use of the cars with ✗ requires paying additional charges

How to make seat reservations?



- Travellers cannot reserve a seat until they receive their Japan Rail Hokkaido Pass in Japan.
- A non-reserved seat can be used simply by presenting the HOKKAIDO RAIL PASS in Japan. Seat reservations can be made without additional payment.
- To make a reservation, travellers must go to any Travel Service Center or a Reservation Office (Midori-no-madoguchi)- green pictogram- at a JR station, or to the sales office of a JR-associated travel agency. There, showing their PASS, they obtain the reserved-seat ticket before the boarding.

The periods when seat reservations are particularly difficult to secure are as follows:

- **December 25th to January 5th:** The New Year holiday period is the most popular travel time for Japanese people, for vacations and returns to hometown areas.
- **April 29th to May 5th:** Due to consecutive holidays in a comfortable travel season, there is a large-scale travel throughout Japan for leisure and recreation.
- **August 13th to 15th:** Another time for traditional travel to hometown areas, called the Obon season.

How to get the Japan Rail Pass?

- 1- Travellers must purchase an Exchange Order before to come to Japan
- 2- An Exchange Order must be turned in for a Japan Rail Pass within 3 months of the date of issue. At that time the passenger must specify the date they want to start using the Pass. It can be any date within one month of the date the Japan Rail Pass is received.
- 3- An Exchange Order and Pass are only valid for the person named on the Exchange Order and Japan Rail Pass and are not transferable.

4- Once in Japan the passenger named on the Exchange Order should go to any of the Rail Pass exchange offices located in major train stations and international airports and turn in the Exchange Order for a Japan Rail Pass.

5- A Passenger must carry their passport with them and show it to the station clerk when requested.

Exchange Order+Passport=Japan Rail Hokkaido Pass

Stations where to turn the Exchange Order into a Japan Rail Pass:

JR Travel Service Center (Twinkle Plaza) in Sapporo , Asahikawa , Hakodate , Kushiro, Obihiro and Abashiri Station, and JR Information Desk at JR Sapporo Station West Exit or JR Hokkaido Visitors Information Desk at New Chitose Airport Station and Abashiri Station.

II. Children's rule

- Free for children under 6 years old.
- Pass prices for children apply from 6 to 11 inclusive (half of adult fare).
- III. Eligible Party
- For non-Japanese passport holders who enter Japan as a "temporary visitor".
- It is very important to note that Japanese passport holder cannot use any of the regional passes; they can only use the standard Japan Rail Pass if they meet the overseas residence requirements.
- IV. Benefits
- Access to buses and ferries: the Japan Rail Hokkaido Pass allows unlimited travel on all JR Hokkaido lines of Hokkaido Railway Co. and the bus lines of JR Hokkaido Bus excluding Sapporo- Asahikawa; Sapporo- Mombetsu; Sapporo-Obihiro; Sapporo- Kiroro; Sapporo-Erimo & Hiroo lines and irregular lines). There is an extra charge to board the Twinkle Bus (reservations necessary).
- Free reservations can be made locally, these are highly recommended on peak periods and holidays (particularly the Golden week)
- V. Conditions of use
- The pass is issued to and accepted by the person named on the ticket
- Travellers holding an Ordinary pass may board only the Ordinary cars, Green passes may board Ordinary and Green cars.
- A passport must be produced at the first time of purchase to verify the passenger is a resident of another country.
- The pass must be presented with the passport of the holder at the ticket office of the departure of the initial journey for validation and endorsing the Total period of availability on the Pass document.
- The passport with ticket is to be produced by the holder for all subsequent journeys at either the ticket office or to onboard staff for verification.
- The pass is only available for full adult and child fares. The traveller must exchange his Exchange Order for an HOKKAIDO RAIL PASS within three months from the date of issue. At that time, they must specify the date that they want to start using the PASS. It can be any date within one month from the date the PASS is received.
- Travellers cannot use an automatic ticket-reading gate with a JAPAN RAIL HOKKAIDO PASS or a reserved-seat ticket. They have to show the PASS at a manned ticket gate.
- Once the PASS has a starting date written on it, the date cannot be changed. After commencing travel with the PASS beyond the valid period, it can be used until the day following its expiration date if no stops are made. If the trains boarded on that day have accommodations requiring limited express or express charges, the traveller must pay the applicable charges.

VI. Refund

- No refund is payable on passes that have been validated, nor are refunds allowed on lost or stolen passes.
- Applications for refund on unused passes must be submitted to the issuing office within 12 months of the date of issue and a 10% refund fee is payable. For passes purchased overseas, refunds cannot be obtained in Japan.
- An Exchange Order that has not been submitted for a HOKKAIDO RAIL PASS can be returned to the office where it was purchased for a refund, within one year of the date of issue. In such cases, a handling fee and communication

fee will be subtracted from the refund.

- No refund can be made for any reason on or after the starting date of the PASS.
- No refund on a HOKKAIDO RAIL PASS can be made in the event of train service delays or suspension, etc. These and other usage conditions follow the Hokkaido Railway Group passenger transportation regulations and Japanese laws.

VII. How to book in Euronet? [Check how to book a Japan Rail Pass in Euronet: click here](#)
[Check how to book a Japan Rail Pass in 11 steps: click here](#)

VIII. Cover to be used
[Click here to print the flyer](#)

The Exchange Order MUST be stapled to this flyer!

Check the other passes for Japan:

- [Japan Rail Pass](#)
- [Japan Rail Kyushu Pass](#)
- [Japan Rail Kansai Pass](#)
- [Japan Rail Sanyo Pass](#)

[src]